

## Openfind Information Technology

## INTERNET

Openfind Information Technology is an enterprise portal technology provider based in Taiwan. In 1998 the company started to offer local internet users its comprehensive email service, Mail2000, which now has more than 35,000 paying subscribers. To ensure the service provides a virus-free environment, Openfind chose to use Sophos's SAV Interface™ on its FreeBSD network.

### Key facts

**Organisation**

Openfind Information Technology

**Location**

Taipei, Taiwan

**No of users**

35,000

**Servers**

FreeBSD

**Solution**

SAV Interface



### Business challenge

Openfind Information Technology, established in 1998 as one of the first commercial Chinese-language internet search services, offers internet-based products and services to ISPs in Taiwan. It has developed search engine technology that is used by popular websites such as Yahoo!, Kimo, Sina, HiNet, SeedNet, PCHome and MSN.

In 2000, Openfind expanded its services and technical solutions to offer

enhancements in internet communications technology, such as Webmail. With these additional products and services, the company was able to extend its market presence into the neighbouring markets of Japan and the Chinese mainland.

Mail2000 is an email system that Openfind developed as part of a value-added service to its online subscribers. The service became very popular with the Taiwanese, winning numerous awards,

*“The strength of the Sophos brand is important to us, and SAV Interface provides high performance and a low total cost of ownership”*

*Ivan Liao, Vice-President of Business Development, Openfind Information Technology*

including "Best Service Provider for Email" in PC Home magazine and "Outstanding Application and Product" in Infomonth magazine.

Mail2000 runs on FreeBSD and processes hundreds of thousands of emails every day. With this heavy load, Openfind's management became worried about the increasing number of virus attacks and the high potential for infection of its system. After some deliberation, it decided to look for a robust anti-virus solution to defend against viruses, worms Trojans and spyware in its growing email traffic.

According to Ivan Liao, vice-president of business development at Openfind, "We wanted to give our subscribers a higher quality service and assure them that our email servers are free from viruses at all times. The solution also had to be capable of scanning a huge number of emails quickly every day. Basically, we were looking for a long-term solution that is fast, requires little memory and can be easily integrated into our existing hardware and software applications."

## Technology solution

Following a three-month evaluation of leading anti-virus products, Openfind decided to deploy Sophos SAV Interface. Liao explains, "After assessing three different vendors, we decided that the Sophos solution provided us with a much higher performance." He also says that SAV Interface enables Openfind to integrate the Sophos virus detection engine into its FreeBSD PC servers seamlessly and efficiently. This reduces installation and investment costs for the company and minimises the administrative workload on its online email system.

Liao comments, "As well as the ease of integration and the attractive total cost of ownership of SAV Interface, the Sophos brand name adds value because its reputation is well known among many corporations here."



As a result of Mail2000's continuous scanning of emails and attachments for viruses, Openfind's 35,000 subscribers are confident of secure online services. The ability to update the Sophos virus detection engine regularly and rapidly with new virus identity files ensures that users have the latest protection at all times.

## Business results

After installing Sophos SAV Interface on Openfind's Mail2000 service, Liao is full of praise. "We had no problems with the online integration and have not experienced any virus infection since implementation. We are really pleased with the efficiency of the solution."

Following this successful deployment, Openfind is expanding its portfolio by offering the integrated anti-virus solution to the telecommunications and government sectors.

"Our goal is to work with a long-established partner in Taiwan to become the top enterprise portal technology provider here," says Liao. "With Sophos's superior technology in the anti-virus field and our local expertise in integration with other platforms and networks, we believe that our partnership with Sophos will allow us to achieve this in the very near future."

To find out how Sophos products can help protect your organisation, visit [www.sophos.com/products](http://www.sophos.com/products)